Rebooting Siemens Tim Trio
Reboot procedure

• You will need to reboot the scanner if:
  – The screen locks-up.
  – Image reconstruction fails.
  – Unrecoverable errors occurs.
  – Hardware errors occurs.

If the reboot procedure does not resolve problems, call Siemens online for technical support. If Siemens indicates that service is needed please contact one of the IRC tech support personnel and let them determine what to do next. If after hours, holidays, or weekends please contact Mike Buonocore, Costin Tanase, or Cameron Carter.
Step 1

Is screen lock-up?

Yes


No

Go to Step 2
Step 2

- Click on “System”
- Click on “End Session”
- Go to Step 3
Step 3

- Click Shutdown System
- Click “Yes”

- If “Shutdown Denied” message appears click “Yes”.
- Go to step 4
Step 4

- Message appears, “The host is shutting down. Please wait! After successful shutdown switch the system off!”

- If pop-up message “Application Error” appears click on “OK”.

- Go to Step 5.
Step 5

- Windows logo appears stating “Windows is shutting down”.

- When Windows message appears, “It is now safe to turn off your computer” press “Off” on alarm box, wait 2 minutes, then press “On” on alarm box. See Step 1.

- If asks to install updates Click “No”.